HEALTHCARE INNOVATION

CHI Learning & Development (CHILD) System

Project Title

Enhancing Patient Safety by Optimizing Accuracy Of Thickened Fluids Preparation

Project Lead and Members

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- Ms. Minakshi Pandey
- Dr. Timothy James Hart

Organisation(s) Involved

Ang Mo Kio – Thye Hua Kwan Hospital

Healthcare Family Group(s) Involved in this Project

Allied Health, Nursing

Applicable Specialty or Discipline

Speech Therapy

Aim(s)

To ensure all thickened fluids given to patients with dysphagia are prepared accurately to the correct fluid consistency.

Background

See poster appended/below

Methods

See poster appended/below

Results

See poster appended/below



CHI Learning & Development (CHILD) System

Conclusion

See poster appended/below

Project Category

Care & Process Redesign

Risk Management, Adverse Outcome Reduction, Quality Improvement, Safe Care

Keywords

Thickened Fluid, Fluid Consistency, Dysphagia

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Enhancing patient safety by optimizing accuracy of thickened fluids preparation



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ANG MO KIO
THYE HUA KWAN HOSPITAL

Introduction

Daily preparation of thickened fluids in the hospital are primarily done by nursing staff who change from shift to shift. They also have different preparatory methods and techniques. In addition, without access to proper measuring tools, it is challenging for the nursing staff to accurately prepare thickened fluids to the correct fluid consistency. Therefore, patients might not be provided with the correct fluid consistency recommended by their Speech Therapist. This may increase their risk of aspiration, and potentially leading to further medical complications such as aspiration pneumonia.



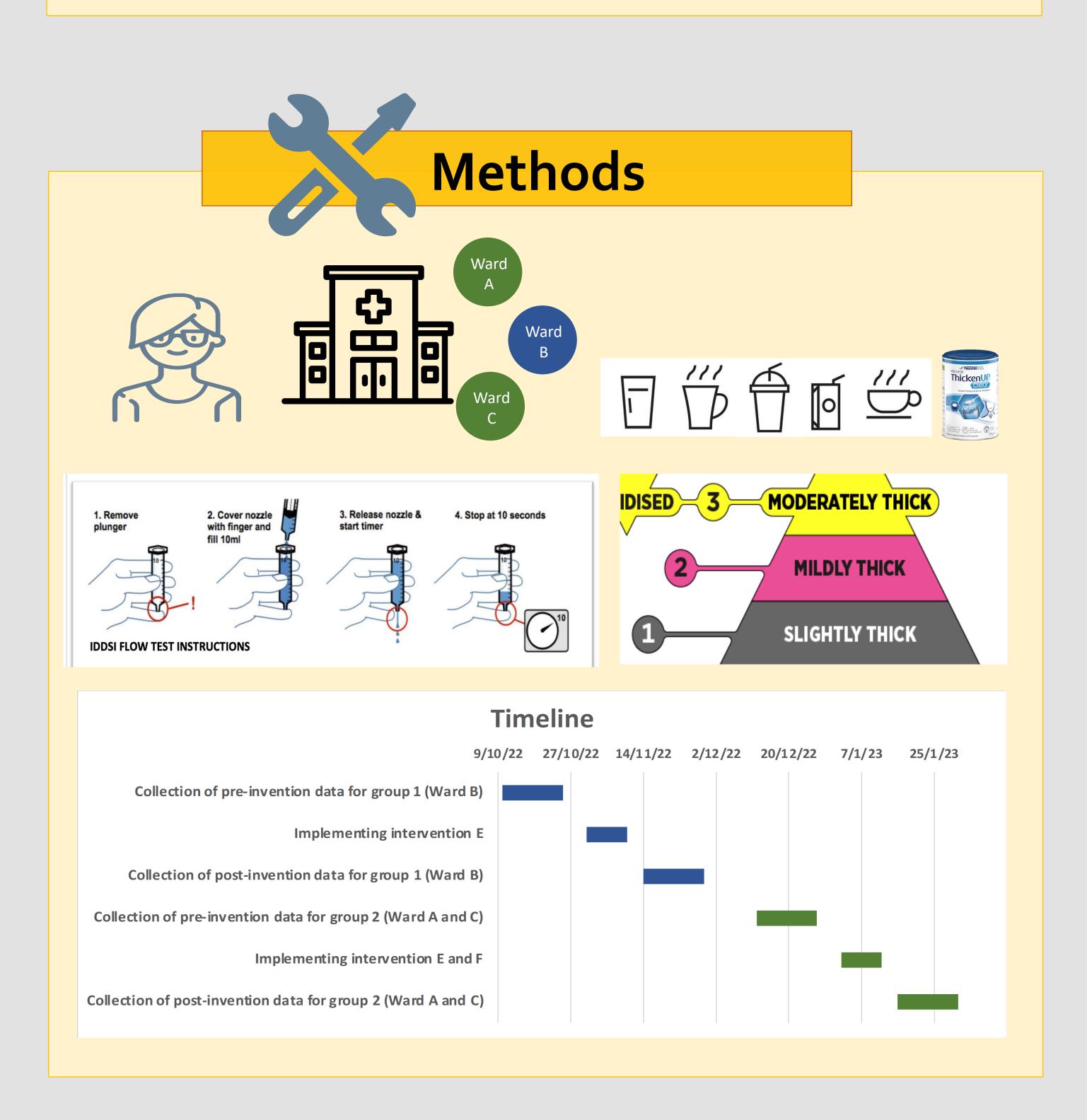
Study Objective

Aim:

- To ensure all thickened fluids given to patients with dysphagia are prepared accurately to the correct fluid consistency.

Problem:

- Thickened fluids are not accurately prepared to the correct recommended fluid consistency.
- This increases their risk of aspiration and might also lead to further medical complications such as aspiration pneumonia.



Intervention E Education: - Verbal presentation - Physical demonstration of thickening fluids - Hand-on practice - Sticky labels Intervention F Ward A Ward C 500ml

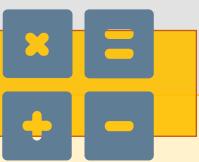
% of correctly thickened fluids pre-ix and post-ix 90 80 70 60 30 24.05 20 10 Pre-lx (n=79) Post-lx (n=99) Group 1 (Ward B) Group 2 (Ward A and C)

Outcomes



- Positive outcomes were observed post-intervention for group 1 (received Intervention E) and group 2 (received intervention E and F)
 - Nursing staff had better knowledge and understood the importance of using the correct method and technique for preparing thickened fluids.
 - Risk of aspiration minimised → reducing the probability in patients with dysphagia from developing further medical complications such as aspiration pneumonia → avoided unnecessary extension of inpatient hospital stays and kept morbidity rates low.

Challenges



- 1. Difficulty with coordinating and arranging the education sessions for all nursing staff to minimise impact on overall nursing manpower.
- 2. Length of time needed for sourcing and selecting the most suitable 500ml measuring cup as well as having the purchase order approved.
- 3. Difficulty ensuring efficiency in every task because of low ST manpower.



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